

Athens Oconee Dentistry
Dr. Brent Nail
Broken Appointment Policy

When you reserve a time with us please make every attempt to make your appointment. This time is set aside specifically for you. Two weeks prior to your appointment you will receive a courtesy reminder by email, text message, or an automated phone call. When you receive this message, please reply with a call, text or email to CONFIRM the time that you have already reserved with us.

If you do not confirm your reserved time with our office 3 business days prior to your reserved time, you run the risk of being taken off our schedule.

We have a 3 Business Day cancellation policy. If you need to change or reschedule your reserved time with us please give us a 3 business day notice to avoid a charge of \$50.00 and so that we will be able to fill this time with others waiting for treatment. If your appointment time with us is on Monday, please confirm with us by Wednesday of the prior week. If you cancel without a 3 business day notice or fail to show for your confirmed appointment more than twice you will be required to pre-pay for future appointments with our office at the time of your reservation.

X _____

Patient Signature

Date

***If you are sick or have an emergency this does not apply to you.